

Vienna Survival Guide



General Information

- Most businesses are closed on Sundays and holidays.
- Although German is the principal language in Austria, many Austrians can speak some English.
- Visa and MasterCard are accepted most stores.
- Restaurant tipping is usually done by rounding up to the next whole number (try to keep the tip around 15%) when the bill is paid
- While Vienna is a relatively safe city, pickpocketing can be a concern in main tourist areas.
- Tourist Information Office: Albertinaplatz Ecke, (A-1010) Daily, 9:00 am- 7:00 pm
www.wien.info

Top Restaurants

Steirereck im Stadtpark
Am Heumarkt 2A
Tel. (+43 1)713 31 68

Ambassador
Kärntner Straße 22
Tel. (+43)1/961 610

Do & Co
Stephansplatz
Tel. (+43 1)535 35 69

Le Loft
Praterstrasse 1
Tel. (+43 1)906162000

Important Numbers

Police	133
Fire	122
Ambulance	144
U.S. Embassy Vienna (24 hr)	(+43 1) 31 339 0
Taxi	(+43 0) 1 31 300 (+43 0) 1 40 100 (+43 0) 1 60 160

Public Transportation

City Airport Train CAT:

- **Wien Mitte/Landstraße - Airport** (16 min)
Daily from 5:38 am – 11:08 pm
<http://www.cityairporttrain.com/>
(Tickets can be purchased online or at the CAT station, 11EUR one way or 17EUR round-trip)

Transportation around Vienna:

- **Subway/Tram/Bus**
<http://www.wienerlinien.at/eportal/>
(Tickets can be purchased in Subway stops and from tobacconists/newsstands, 2.20EUR)

- **Taxi Service:**

(+43 0) 1 31 300
(+43 0) 1 40 100
(+43 0) 1 60 160

Taxis can be found at clearly marked taxi stands located near subway stops (U-bahn), tram stops, and busy intersections. Taxis must be called or entered at a stand; they will not stop when you try to “flag” them down.